

06/07/2011 12:12

Texas Department of Insurance
Health and WC Network Certification & QA
Monthly Report - April 2011 where COVERAGE_TYPE = 'Health'

PUPD

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|--|----------|
| IRO Requests Received | 26 |
| IRO Reviews Completed | 37 |
| Total Number Upheld | 22 (59%) |
| Total Number Overturned | 14 (38%) |
| Total Number Partially Overturned | 1 (3%) |

| Date Period | IRO Requests Received* | IRO Reviews Completed | Total Number Upheld | Total Number Overturned | Total Number Partially Overturned |
|-------------------------|-------------------------------|------------------------------|----------------------------|--------------------------------|--|
| 11/01/1997 - April 2011 | 5064 | 4808 | 2224 (46%) | 2253 (47%) | 331 (7%) |
| Calendar Year 2011 | 151 | 128 | 78 (61%) | 44 (34%) | 6 (5%) |
| Calendar Year 2010 | 310 | 289 | 186 (64%) | 88 (30%) | 15 (5%) |
| Calendar Year 2009 | 298 | 274 | 150 (55%) | 110 (40%) | 14 (5%) |
| Calendar Year 2008 | 231 | 208 | 118 (57%) | 84 (40%) | 6 (3%) |
| Calendar Year 2007 | 223 | 193 | 97 (50%) | 85 (44%) | 11 (6%) |
| Calendar Year 2006 | 217 | 173 | 86 (50%) | 82 (47%) | 5 (3%) |
| Calendar Year 2005 | 170 | 171 | 82 (48%) | 78 (46%) | 11 (6%) |
| Calendar Year 2004 | 294 | 293 | 134 (46%) | 138 (47%) | 21 (7%) |
| Calendar Year 2003 | 560 | 557 | 252 (45%) | 246 (44%) | 59 (11%) |
| Calendar Year 2002 | 834 | 826 | 323 (39%) | 435 (53%) | 68 (8%) |
| Calendar Year 2001 | 594 | 545 | 217 (40%) | 278 (51%) | 50 (9%) |
| Calendar Year 2000 | 405 | 407 | 140 (34%) | 233 (57%) | 34 (8%) |
| Calendar Year 1999 | 407 | 382 | 167 (44%) | 188 (49%) | 27 (7%) |
| Calendar Year 1998 | 370 | 362 | 194 (54%) | 164 (45%) | 4 (1%) |

* Includes IRO cases received, assigned and later withdrawn